

DREWSTONE FARM

SELF-CATERING HOLIDAYS

Terms & Conditions

BOOKING DETAILS

Please check our booking page for payment details. It is recommended that you take out your own holiday cancellation insurance.

The maximum number to reside in the properties must not exceed 6 in Woodland Hideaway, 5 in Drewstone Arches and 4 in Woodcutter's Cottage, please note that those numbers do not count the addition of a cot. If you should wish to add to or change anything from your original booking you should advise us as soon as possible. Changes will be allowed at our discretion.

A £100 fee is payable as a deposit at time of booking, the remaining balance should then be received by us not later than 6 weeks before the start of the holiday. Failure to do this may be regarded by us as a cancellation by you of your holiday. We therefore reserve the right to re-let the cottage if full payment is not received by this date. Reservations made within six weeks of the start of the rental period require full payment at the time of booking.

PAYMENT METHODS FOR DIRECT BOOKINGS

Payments can be made by bank transfer to: Bank account-01578941 Sort code-30-90-49 Please use the reference given in your email confirmation as the reference on the bank transfer. Print off the booking confirmation email and post it to us with a cheque for the deposit (£100) or the full amount, payable to: Ruth Ley Drewstone Farm South Molton Devon EX36 3EF. You may also pay via PayPal we will send you a link upon request, this method is also available when booking with us through Devon Farm Holidays. Please note that if your payment has not arrived within 7 days then the booking will lapse.

CANCELLATION

Cancellation is required in writing either by post or email.

In the event of cancellation on the part of the client, refunds of amounts paid will be made if the owner is able to re-let the property and any expenses or losses incurred in so doing will be deducted from the refundable amount. The deposit is non-refundable.

In the event that the owners are forced by unforeseen circumstances to cancel a reservation, they undertake to make every effort to secure the rental of a similar property of equal standing: failing this, all monies paid will be refunded in full.

ARRIVAL AND DEPARTURE TIMES

You may arrive any time after 4pm but before 10pm on the day of your arrival, please do contact us with your estimated time of arrival so that we can greet you and hand over the keys to your cottage, please come to the farm house when you arrive.

You must vacate the property no later than 10am on the day of departure

CLIENT RESPONSIBILITY

The owners maintain a very high standard of cleanliness and comfort at all times. The client undertakes to leave the cottage, its fixtures and furniture in the same good condition as they were found.

All properties and buildings at Drewstone Farm are strictly NON SMOKING.

We have fields, woodland, uneven ground, farm machinery and livestock within the grounds of Drewstone so care should be taken at all times. Young children using the play frames or exploring the grounds must be supervised at all times.

Please notify us of any breakages/damage as soon as possible so that a replacement can put in place and costs agreed.

Please do not cause annoyance or become a nuisance to fellow holiday makers, or adjoining neighbours.

If you fail to observe our terms and conditions we have the right to terminate your booking, even if you are at the property, by asking you to leave at once without any compensation becoming payable to you. We reserve the right to enter the property at any time should the need arise and carry out general duties.

OWNERS LIABILITY

Limitation of our liability

Nothing in these terms of use excludes or limits our liability for death or personal injury arising from our negligence, or our fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited by English law. To the extent permitted by law, we exclude all conditions, warranties, representations or other terms which may apply to our site or any content on it, whether express or implied.

We will not be liable to any user for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

Use of, or inability to use, our site;

Damage, loss, theft, injury or any damage suffered whilst at a property; Loss or theft due to online fraud outside of our control;

Failure of the property to meet all legislative requirements (since this is the responsibility of the property owners);

Use of or reliance on any content displayed on our site;

For any temporary defect or stoppage in the supply of Electricity, Gas, Oil, Water or Broadband;

For any death or injury to the client or people or animals under his or her responsibility;

For any loss or theft of property belonging to the client or other people under his or her responsibility;

For any loss, damage or injury which is a result of adverse weather conditions, riot, war strikes or other matters beyond the control of the owner; or

For any loss, damage or inconvenience caused to or suffered by the client.

Business users, please note that in particular, we will not be liable for:

loss of profits, sales, business, or revenue;

business interruption

loss of anticipated savings;

loss of business opportunity, goodwill or reputation; or

any indirect or consequential loss or damage.

PETS

WE ACCEPT ONE WELL BEHAVED DOG IN WOODLAND HIDEAWAY ONLY (NO PETS IN DREWSTONE ARCHES OR WOODCUTTER'S COTTAGE).

All dogs must be supervised and controlled at all times;

Dogs must be kept on a lead at all times whilst on the farm to protect livestock;

Dogs should not be allowed to climb on the furniture or go into the bedrooms;

They must not be left alone in the property at any time;

Owners are required to clean up after their dogs;

All dogs must be wormed and had a flea treatment.

WORKING PARTIES

We regret we cannot except bookings from working parties or large groups of males.

PARKING & ACCESS

There is ample parking outside all three properties and extra parking is available if required.

All vehicles are left at the owner's risk.

Access to Drewstone Farm is via a good concrete drive, however we do not except any liability of damage to you or vehicle.

SERVICES

All services servicing the properties i.e. Electric, Gas, Oil, Water, Logs and broadband are included within the price. Bed linen and towels included. A travel cot and high-chair are provided in each cottage (no cot bedding supplied).

LINKS TO OUR SITE

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only.

We have no control over the contents of those sites or resources

CHANGES TO OUR WEB SITE

We may update our site from time to time, and may change the content at any time. However, please note that any of the content on our site may be out of date at any given time, and we are under no obligation to update it.

We do not guarantee that our site, or any content on it, will be free from errors or omissions.

Although we make reasonable efforts to update the information on our site, we make no representations, warranties or guarantees, whether express or implied that the content on our site is accurate, complete or up-to-date.

INSURANCE

Clients are strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability, accidents, civil liability, repatriation and damage etc.

